

WHAT ALL PLAYERS GETS TO SEE AND CAN CHOOSE FROM

Carmen Ibáñez Serrano

Age: 38

Nationality: Spanish

Profession: Counter-Terror Officer
(Subinspector)

Europol Rank: Rank 3

Division 9 Role: Tactical Command & Field Strategy

Vibe: Tough, fearless, and direct.

Known For: Getting things done—fast and clean.

Bio: A veteran of anti-terror raids in Spain, Carmen is highly trained, cool under fire, and respected as a tactical leader. Her background includes explosive ordnance and hostage response.

Appearance: Muscular, clean-cut, no-nonsense presence in or out of armor.

At Division 9: Serves as tactical team lead when force is required. Brings paramilitary training and frontline experience.

Why You Might Play This Character: Ideal for action-oriented players who also value discipline, loyalty, and team protection.



WHAT A PLAYER GETS WHEN PC IS CHOSEN

DIVISION 9 CHARACTER DOSSIER

Name: Carmen Ibáñez Serrano

Nationality: Spanish

Age: 38

Rank: Subinspector (Guardia Civil)

Agency: Guardia Civil, Unidad Central Especial (UCE) – Anti-Terror Operations

Current Assignment: Division 9 – Europol Pilot Task Force

Point Value: 240 Points

PERSONAL DETAILS

- **Height:** 5'7" / 170 cm
 - **Build:** Strong, athletic, square-shouldered
 - **Hair:** Jet black, usually in a braid or bun
 - **Eyes:** Dark brown
 - **Distinguishing Features:** Small burn scar on left forearm (from IED in Bilbao, 1988)
 - **Languages:** Spanish (Native), English (Fluent/Accented), French (Conversational)
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GURPS STATS (Character Sheet)

PROFESSIONAL BACKGROUND

Carmen Ibáñez served in the Guardia Civil's counter-terrorism units for over a decade, specializing in explosive devices, tactical planning, and high-risk intervention. She coordinated raids on ETA strongholds in Navarra and the Basque Country, often acting as the on-ground tactical commander.

Known for her precision and lack of hesitation in life-or-death situations, she has trained both Guardia and military police in anti-terror operations. Carmen's strategic mindset and field calm earned her high-level commendations — and a few enemies.

REASON FOR DIVISION 9 SELECTION

Division 9 required an officer with operational command experience and direct exposure to asymmetric warfare. Carmen was chosen for her proven ability to lead multi-national raids and to assess high-threat environments under pressure.

She's not only the team's tactical mind — she also represents Spain's investment in showing strength and operational prowess within the future of Europol.

PERSONALITY PROFILE

- **Primary Traits:** Decisive, intense, mission-focused
 - **Secrets:** Authorized a raid in 1989 that killed two civilians misidentified as ETA members. The file was sealed, but the guilt haunts her.
 - **Fears:** Losing a teammate due to hesitation. Being misled into killing the wrong target again.
 - **Motivations:** To eliminate threats before they strike — believes prevention is the highest form of justice.
 - **Hobbies:** Kickboxing, chess, historical war documentaries
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MANNERISMS & SPEAKING PATTERNS

- Precise speech, clipped commands; voice firm but not loud
 - Keeps her sidearm in perfect condition and checks it twice daily
 - Tends to stand with arms crossed unless in motion
 - Will take control of chaotic situations without asking
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ROLEPLAYING TIPS

- Use short, clear sentences
 - Step up as field leader during action scenes
 - Occasionally reference past raids or lessons from military training
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RELATIONSHIPS & CONTACTS

- **PC: German Inspector:** Shares respect for procedure; occasional friction over strategy vs. protocol
 - **PC: Irish Negotiator:** Friendly — she lets him de-escalate when she knows brute force isn't the best option
 - **Lt. Col. Alberto Muñoz** (Army Liaison): Friend and occasional field partner — warned her about political interference in Europol
 - **Xabier Garmendia** (ETA turncoat): Gave her a crucial tip once. Could reappear... if he's not dead
 - **Sister (Beatriz):** NGO worker in Colombia. Constantly questions Carmen's career choices.
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HISTORICAL CONNECTIONS & 1992 HOOKS

- **June 1992:** Rumors of an arms shipment intended for a “non-affiliated” Basque group — the same smuggling line Division 9 is now investigating
 - **Seville Expo '92:** Provided counter-sniper overwatch during a high-profile visit. Suspected staged attempt never happened — or was covered up
 - **Balkan Arms Link:** Carmen has seen shell casings from the same batch as those used in Yugoslav conflicts — turning up now in Madrid
 - **Old Contact in French GIGN:** Warned her about a “Benefactor” with ties to both ETA and Eastern mercenaries
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Housing

Guardia Civil-Arranged Apartment (Official Block near Spanish Embassy)

Details: Plain, secure, government-issue furniture, Spanish flag in closet; her Glock has a drawer on its own

Rationale: Spain wants her visible and formal — she’s representing them with full clearance and has orders to remain on protocol